



The easy way to keep in touch – with Custodian Monitoring

- No subscription fees and linked directly to our database
 - TOUCH is an active on-line portal enabling you to keep your alarm installer up to date with any keyholder changes
 - TOUCH provides you with a window into your security system for activity and reports
- Taking control of your monitored system couldn't be easier.**

Your step by step guide to getting started...

We understand that your security and peace of mind is important to you, to ensure that your security remains paramount, please complete the registration following these quick and easy steps:

- Visit our website to register www.touch.estate
- Complete registration process

1. Check you have everything you need to register and then read and confirm the initial user statement
2. Complete your personal details, if registering on behalf of a business, please use your business contact details, i.e. email, address & contact numbers
3. Set & complete your personal security questions
4. Use the identity information provided by your installer:
 - Contract number (known as CS number or Alt ID)
 - Keyholder password (as existing)
 - Alarm installer telephone number
5. Final stage - Please enter the on screen validation code

You will now receive an email confirming your registration and initial password, it is recommended that you log on and change your password as soon as possible. Now you are registered, please take the time to review your details, in particular your key holder and contact information and make any necessary adjustments.

At Custodian we pride ourselves on providing excellent customer service and innovation. Offering this 24/7 service enhancement ensures that you continue to receive the highest level of support when you need it. Should you have any questions regarding this complimentary service, please contact your alarm installer.

